

New England Conservatory

Founded 1867

Office of Student Life

Phone, Internet, and Cable Services in the Residence Hall

Phone Service

Each room in the NEC Residence Hall is equipped with two telephone jacks (one on each side of the room). Telephone service is provided by Verizon. Students living in the Residence Hall may or may not choose to apply and activate their phone line. Students are encouraged *not* to sign on for phone service prior to their arrival at NEC (in the event a student's room is changed last minute). Phone service in rooms will be activated by Verizon shortly after applications are completed. **Once phone service is activated, students are responsible for all individual phone charges.**

Internet Service

Every room at the NEC residence hall is capable of being connected to the internet via one of the phone jacks provided, or through the cable hook-up (see Cable below). High speed internet is not provided in student rooms. High speed internet (DSL) can be set up through Verizon or through another carrier that the student chooses. Students who choose to get DSL in their room will be required to purchase a Modem through Verizon (rebates can sometimes be found). Some students in the past have chosen to purchase a Router and set up a small wireless network with their neighbors. **Again, students are responsible for the set-up and for monthly charges that are billed directly from the provider.**

NEC provides a computer KIOSK for residents to access the internet in every lounge on floors 2-7.

Additionally, the Spaulding Library and Student Lounge are wireless ready allowing any student with a wireless ready computer, pda, blackberry etc. to access the internet in these spaces. Additionally, there is a newly renovated Computer Lab located on campus for student use. Hours of this Lab will be posted in the first two weeks of school.

Verizon contact: 1.800.870.9999

Cable

The 8th floor lounge in the Residence Hall has a large screen TV with cable T.V. for student use. Each room in the Residence Hall is equipped with a cable hook-up that can be activated by the student with the local cable company, **Comcast**. Students are responsible for setting this up and for the monthly charges that are billed directly by Comcast. Comcast also carries high speed cable internet and offers the option of service bundles for one monthly price.

Comcast contact: www.comcast.com or 1.800.COMCAST.

**Students are advised to discuss bringing a television and connecting cable or DSL service with their roommate prior to arriving at NEC. Having Internet & cable T.V. in the room is not necessary.*